PCC Reference Questions –

July 1, 2010 - June 30, 2011

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| **Question Location** |  | **Type of Question** |  |
| In Person | 2372 | Research Assistance | 694 |
| Telephone | 189 | Ready Reference | 546 |
|  |  | OPAC help | 638 |
|  |  | Database Help | 302 |
|  |  | Online Help | 230 |
|  |  | 1 on 1 Instruction / Workshop | 72 |
|  |  | Other | 79 |
|  | Total |  | 2561 |